TENDER DOCUMENT NO: 250 /RM(N) /Ooty/2020

TENDER DOCUMENT FOR PROVIDING MANPOWER FOR CERTAIN SERVICES AT TTDC HOTELS/ RESTAURANTS/ BOAT HOUSES/ TELESCOPE HOUSES OF NORTH REGION SUCH AS HOTEL TAMILNADU, OOTY, YOUTH HOSTEL, OOTY, BOAT HOUSE, OOTY, BOAT HOUSE, PYKARA, TELESCOPE HOUSE, DODDABETTA & HOTEL TAMILNADU, COIMBATORE

COST OF FORMS: Rs. 1180/-including Taxes.  
Rs. 1280 /- through post  
Free of cost if downloaded from  
www.tamilnadutourism.org  
And  
www.tenders.tn.gov.in
TENDER DOCUMENT NO. 250/RM(N)/OOTY/2020

BID DOCUMENT

TENDER DOCUMENT FOR PROVIDING MANPOWER FOR CERTAIN SERVICES AT TTDC HOTELS/ RESTAURANTS/ BOAT HOUSES & TELESCOPE HOUSES IN NORTH REGION

TECHNICAL BID

Address of the Tender Inviting Authority:

REGIONAL MANAGER, (NORTH),
Ooty on behalf of
MANAGING DIRECTOR

TAMILNADU TOURISM DEVELOPMENT CORPORATION LIMITED.
No.2, WALLAJAH SALAI, CHENNAI- 600 002

(THIS TENDER DOCUMENT IS NOT TRANSFERABLE)
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### TECHNICAL BID

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### FINANCIAL BID

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SECTION - I
TAMILNADU TOURISM DEVELOPMENT CORPORATION LIMITED
O/O THE REGIONAL MANAGER (NORTH),
CHARING CROSS ROAD, UDHAGAMANDALAM.
INVITATION FOR BID (IFB)


On behalf of Tamilnadu Tourism Development Corporation Limited, North Region, we invite sealed Competitive Bids in Two cover system (Techno Commercial & Price bids) for supply of manpower for providing certain services at TTDC Hotels, Restaurants and Boat Houses in North Region for three years. The contract will be awarded initially for one year, which may be extended for subsequent years based on their satisfactory performance.

Table 1

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Bid No.</th>
<th>Type of Work</th>
<th>EMD</th>
<th>Eligibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1)</td>
<td>(i)Supply of Manpower for providing certain services at TTDC Hotels, Restaurants and Boat Houses in North Region of TTDC Ltd. Hotel Tamilnadu, Ooty, Youth Hostel, Ooty, Boat House, Ooty, Boat House, Pykara Telescope House, Doddabetta &amp; Hotel Tamilnadu, Coimbatore.</td>
<td>Rs.3.00 Lakhs</td>
<td>Reputed manpower outsourcing companies, firms and proprietary concern, conforming to the eligibility criteria.</td>
</tr>
</tbody>
</table>

Table 2

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Last date of issue of Bid Documents</th>
<th>Last date of submission of Bid</th>
<th>Date of Opening of Technical Bid</th>
<th>Cost of Tender form (Rs.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>22.09.2020 @ 3.00 pm</td>
<td>23.09.2020 @ 11.00 am</td>
<td>23.09.2020 @ 11.30 am</td>
<td>1180/- (Incl. Tax)</td>
</tr>
</tbody>
</table>

1. Interested Bidders can procure the Bid documents on payment of a non refundable fee as outlined in the table above in the form of Demand draft drawn in any Nationalized / Scheduled Bank in favor of the Tamilnadu Tourism Development Corporation Ltd, Ooty-1 payable at Ooty from the office of the Regional Manager (North), T.T.D.C Ltd., Charing Cross Road, Ooty - 1 on all working days up to 3.00 pm on or before the date specified in column no.2 of table 2 above. Bid documents can also be obtained by Registered Post or courier by sending a requisition letter addressed to The Regional Manager (North) TTDC Ltd., Charing Cross Road, Ooty enclosing a Demand draft of any Nationalized/ Scheduled Bank for the value of Bid documents and an additional payment of Rs 100/- at the risk and responsibility of the prospective Bidder. Bid Documents can also be downloaded from the websites www.tamilnadutourism.org or www.tn.tenders.gov.in at free of cost. The downloaded Bid documents shall be submitted without any modification or insertion in the Bid documents or otherwise Bid will be liable for rejection.

Signature of the Bidder
2. The Bidder shall furnish, as part of the Bid, **Earnest Money Deposit** given in column 4 of Table 1. The EMD shall be either in the form of **Demand Draft/ Banker’s cheque**, drawn from any Nationalized/Scheduled Bank in favour of Tamilnadu Tourism Development Corporation Ltd., Ooty. The Earnest Money will be refunded to the unsuccessful bidder on application after intimation is sent for the rejection of the tender or at the expiration of bid validity period. Tenders not accompanied by the EMD will be summarily rejected.

**MSME establishment seeking EMD exemption should enclose valid certificate.**

3. **The filled up Bid documents must be delivered in two cover system (The Technical bid and the Price Bid in separate sealed envelopes and the sealed envelopes shall then be put together in another envelope as detailed in the bidding documents) with Earnest Money Deposit as outlined in Para 2 with the technical Bid.**

4. The filled up Bid documents will be received up to the last date and time of submission as outlined in the table. Duly filled in Bid documents shall be put in the tender box provided at office of The Regional Manager (North), TTDC Ltd., Charing Cross Road, Ooty.

5. The Bid will be opened at the time and date outlined in the table above at the Office of Regional Manager, Ooty. If in the event of last date of submission of tender / Opening of Technical bid / Opening of Price bid being declared a holiday, it will be opened on the next working day at the same time and venue. No separate intimation shall be given for the same.

6. The rates quoted by the Tenderers should be as per Minimum Wages Act 1948 and based on the latest state Government notifications for employment in Hotels and Restaurants.

7. The filled up Bid documents can also be sent by post or courier to the above address of the Regional Manager (North), T.T.D.C. Limited, Charing Cross Road, Ooty. The TTDC shall not be responsible for any loss/delay in transit/post

8. The Managing Director, Tamilnadu Tourism Development Corporation Limited has got the right to accept or reject the Tender partially or fully without assigning any reason there for.

9. In case of any dispute Chennai shall be jurisdiction.

10. **All further communication / Amendment / Addendum** will be posted in the official website only.

Regional Manager (North),
TTDC Ltd., Ooty.

Signature of the Bidder
**Check-list**

*Note:* All pages of your bid should be numbered at the bottom and page numbers to be noted wherever required for reference.

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Items</th>
<th>Yes / No</th>
<th>Your Page No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Whether all pages of the bids signed and sealed by the tenderer.</td>
<td>Yes / No</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Whether EMD DD/Bankers Cheque / MSME certificate enclosed in the Technical bid.</td>
<td>Yes / No</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Whether Technical bid and price bid were sealed in separate covers and both put in another big cover and sealed address properly written in all covers.</td>
<td>Yes / No</td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>Whether audited balance sheet enclosed and annual turnover Twelve crore for 3 years is achieved if so note page nos. 2016-17 2017-18 2018-19</td>
<td>Yes / No</td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>Whether company Registration/ incorporation certificate / Partnership deed is enclosed if so note page no.</td>
<td>Yes / No</td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>Copy of income tax return enclosed for 3 years if so note the page nos.(Assessment years) 2017-18 2018-19 2019-20</td>
<td>Yes / No</td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>Whether proof for having engaged 500 workmen in one or many firms for the following 3 years is furnished if so page no. For Page No Workmen (or) Work order For Rs.20 Lakhs for every year. 2016-17 2017-18 2018-19</td>
<td>Yes / No</td>
<td></td>
</tr>
</tbody>
</table>

Signature of the Bidder
<table>
<thead>
<tr>
<th></th>
<th>Question</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>9</td>
<td>Whether the copy of EPF Registration certificate in the name of the tenderer is enclosed, page no. and code no.</td>
<td></td>
<td>Yes / No</td>
</tr>
<tr>
<td>10</td>
<td>Whether the copy of ESI Registration certificate in the name of the tenderer, page no. and code no.</td>
<td></td>
<td>Yes / No</td>
</tr>
<tr>
<td>11</td>
<td>Whether the copy of EPF/ESI remittance challans for 6 months enclosed). If so page nos.</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>EPF</strong></td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Sep 2019</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Oct 2019</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Nov 2019</td>
<td></td>
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<tr>
<td></td>
<td>Dec 2019</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Jan 2020</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Feb 2020</td>
<td></td>
<td>Yes / No</td>
</tr>
<tr>
<td></td>
<td><strong>ESI</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Sep 2019</td>
<td></td>
<td></td>
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<td>Oct 2019</td>
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<td>Nov 2019</td>
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<td>Dec 2019</td>
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<td></td>
<td>Jan 2020</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Feb 2020</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>Whether copy of contract labour (R &amp; A) Act 1970 and rules 1971 certificate with current validity enclosed if so, page no.</td>
<td></td>
<td>Yes / No</td>
</tr>
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<td>13</td>
<td>Whether copy of GST Registration certificate is in the name of the tenderer and is enclosed if so, page no.</td>
<td></td>
<td>Yes / No</td>
</tr>
<tr>
<td>14</td>
<td>Whether copy of Pan card enclosed if so, page no.</td>
<td></td>
<td>Yes / No</td>
</tr>
<tr>
<td>15</td>
<td>Whether extra credentials enclosed as per section V(E)</td>
<td></td>
<td>Yes / No</td>
</tr>
<tr>
<td>16</td>
<td>Separate folders to be enclosed detailing number of Govt/ Govt undertaking firms you provide service with enclosures.</td>
<td></td>
<td>Yes / No</td>
</tr>
<tr>
<td>17</td>
<td>Separate folder with the Xerox copy of your EPF statement for Feb 2020. With payment challan copy.</td>
<td></td>
<td>Yes / No</td>
</tr>
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SECTION- II
INSTRUCTIONS TO BIDDERS (ITB)

1. **Scope of Bid**
   a) Supply of manpower for providing certain services as detailed in Annexure III
      (1) In TTDC Hotels in North Region Viz. Hotel Tamilnadu at Ooty, Coimbatore, Youth Hostel, Ooty
         (2). Boat Houses at Ooty & Pykara.
         (3). Telescope House at Doddabetta (Ooty).
   b) For executing the services the required work force should be deployed to each unit as specified in the tender document as per Annexure V.
   c) The work force so deployed shall possess the qualification prescribed in the tender documents as per Annexure III.
   d) The works should be discharged effectively at regular intervals as specified in “Mandatory Duties” of the Tenderer in Annexure IV.

2. **Eligible Bidders**
   1. Companies /Firms / Proprietary concern with proven track record for providing services in Hotel / Housekeeping line. They should conform to the eligible criteria prescribed in the qualification of bidders below.

2. **Qualification of Bidders.** (Xerox copies to be enclosed as Proof wherever required)
   The bidders should have following qualifications:
   a) Should have minimum 5 years experience (for the years 2014-15, 2015-16, 2016-17, 2017-18,2018-19) in providing services to Companies, Firms, Proprietary concerns or any other organizations in housekeeping area/ hospitality sector.
   b) Should have achieved a minimum Annual Turnover of Rupees **12.00 Crore** in each of the previous 3 financial years (i.e 2016-17, 2017-18, and 2018-19). Tenderer shall furnish audited annual accounts for the three years as documentary proof. Tenderers shall also furnish income tax returns with acknowledgement for the last three assessment years (i.e 2017-18, 2018-19, 2019-20).
   c) Should have deployed, a minimum of 500 Personnel in one or more firms, companies or Organizations in each of the last three financial years (i.e.2016-17,2017-18,2018-19) (copy of work orders with No of workmen shall be enclosed). Or should have single work orders for the value of 20.00 Lakhs per year may be furnished for those years. The complete References of employers with Name, designation, address and contact phone number shall be furnished. These employers should have utilized the Tenderers services as above.
   d) Should have registered with Employees Provident Fund Organization and Employees State Insurance. Xerox copy of Registration certificates to be enclosed.
   e) Should have GST registration in the tenderers name/Company.
   f) Should submit the following certificates (Xerox copies with attestation) along with the tender documents in the technical bid.
      a) Registration Certificate for the Agency / Firm / Company.
      g) Remittance challan of EPF and ESI for its employees, at least for six months from **Sep 2019 to Feb 2020**.
h) Should have current & valid license to take the work in accordance with contract Labour (R&A) Act 1970 and Rules 1971.

**Cost of Bidding**

The bidder shall bear all costs associated with the preparation and submission of his Bid, and the TTDC will in no case be responsible or liable for those costs.

3. **Amendment of Bidding Documents**

   At any time after the issue of the Bid documents and before the opening of the Bid, the Bid inviting authority may make any changes, modifications or amendments to the Bid documents shall be uploaded in the official website only no other mode of communication will be sent. The Bid shall be furnished taking into account the addendum/amendments, if any, issued as mentioned above and any failure in doing so will lead to consequences including rejection of Bid.

**Preparation of Bids**

4. **Language of Bid**

   All documents relating to the Bid shall be in English.

   If such documents are in other languages (copies of Invoice/performance certificates), it is the responsibility of the bidder to attach attested translated versions in English along with the copies of such documents which are self attested by the authorized person of tenderer.

   If in future, it is proved that such documents are found to be non-genuine, or fraudulent, then corporation shall resort to cancellation of the contract; withhold any payments including security deposit and also take legal action besides blacklisting the bidder.

**This is applicable to all facts, figures, relevant documents submitted by the bidder relevant to this tender.**

5. **Documents Comprising the Bid**

   The Technical Bid (Cover-A) submitted by the Bidder shall comprise the following:

   a) The Bid
   b) Bid Security; (EMD) in the form of D.D/Bankers cheque / MSME certificate.
   c) Registration Certificate / Partnership deed of the organization.
   d) Proof for having minimum five years experience for the year (2014-15,2015-16,2016-17,2017-18,2018-19)in providing manpower to Companies, Firms, Proprietary concerns or any other organizations in the field of housekeeping area / hospitality sector.

   e) Should have achieved a minimum of Rupees **12.00 Crore** in each of the previous 3 financial years (i.e 2016-17, 2017-18, and 2018-19). Tenderer shall furnish audited annual accounts for the three years as documentary proof. Tenderers shall also furnish income tax returns with acknowledgement for the last three assessment years (i.e 2017-18, 2018-19, 2019-20).

   **Signature of the Bidder**
f) Proof for having deployed, a minimum of 500 Personnel in any one or more firms, companies or organizations in each of the last three financial years (i.e.2016-17,2017-18,2018-19) (copy of work order showing number of workmen shall be enclosed) The complete References of employers with Name, designation, address and contact phone number shall be furnished. These employers should have utilize the tenderers services as above (or) Single work orders for a value of 20.00 Lakhs per annum should be enclosed for the above 3 years.

g) **Attested** copy of the Registration Certificate for the Agency / Firm and PAN and GST Registration Number.

h) The Tenderer should furnish the code numbers for EPF and ESI contribution allotted by Employees Provident Fund Organization and Employees State Insurance Corporation (Documentary proof to be furnished).

i) The tenderer shall furnish documentary proof of remittance of EPF and ESI for its employees, at least for six months from Sep 2019 to Feb 2020.

j) Proof for having current valid license to take the work in accordance with contract Labor (R & A) Act 1970 and Rules 1971.

k) If the tenderer is a company, certificate of incorporation should be furnished. If the tenderer is a firm registration certificate / Partnership deed is to be furnished.

The Price Bid (Cover-B) submitted by the Bidder shall comprise the following:

a) The unit rate per month for the services listed including ESI, EPF and other statutory payments should be furnished. While quoting the price minimum wages Act 1948 as per the latest notification of Tamilnadu State Government for (Employment in Hotels and Restaurants) should be adhered to.

b) The prices quoted in the tender shall be in Indian Currency i.e. Rupee.

c) The rate quoted should be to the nearest rupee, not in paise anywhere. If paise noticed it shall be rounded and taken up as per procedure in force.

d) Service charges should be quoted not less than Rs.250/-each per month for all cadre of workforce. The quoted rate without service charges shall not be considered as Genuine and rejected. **Service charges quoted will remain constant for all the three years (if extended).**

e) **If 2 or more firms have quoted equal service charges in all aspects, the successful tenderer shall be selected through extra credentials possessed by the firm such as Number of Government Depts / State PSU they are providing service, turnover, Length of experience, Number of staff enrolled as per EPF statement Feb 2020. In this regard work orders balance sheet shall be the basic record. Work may be shared upon mutual willingness of the tenderers.**

f) The full GST amount in force should be quoted in tenderer’s quotation.

**6. Bid Prices**

i) It is the responsibility of the Agency to make necessary provision towards the welfare measures as directed by statutory authorities for contract work forces and as prescribed by the applicable Acts and rules like Tea, Weekly off, Bonus etc.

**Signature of the Bidder**

Page 10
ii) The Agency having ESI, EPF Code Nos. should remit the contributions by themselves, the payment towards ESI & EPF for the employees, employers contributions in his/their code numbers and copy of the remittance challans should be produced. The contribution / premium / tax etc to any other statutory authorities, the contractor has to remit them directly after registering with the respective department.

7. Earnest Money Deposit

1. The EMD shall be remitted through Demand Draft or Bankers cheque / MSME Certificate and shall be enclosed along with the Technical Bid.

2. The Earnest Money will be refunded to the unsuccessful bidder on application after intimation is sent or at the expiration of Bid validity period. Bids not accompanied by the Bid Security will be rejected. The EMD of the successful Bidder will be refunded after execution of agreement and furnishing of performance security and commencement of work.

3. The EMD will be forfeited:
   (a) If a bidder withdraws his Bid during the period of Bid validity.
   (b) If a successful Bidder fails to:
       i) Execute the agreement or
       ii) Furnish the necessary performance security within the specified time limit of 15 days from the date of receipt of work order from TTDC.
   (c) If the Bidder does not accept the correction of the Bid price.

4. The original and all copies of the Bid shall be typed or written in ink and shall be signed by a person or persons duly authorized to sign on behalf of the Bidder. All pages of the Bid where entries or amendments have been made shall be signed by the person or persons signing the Bid.

5. The Bid shall contain no alterations or additions, except those to comply with instructions Issued by the Employer, or as necessary to correct errors made by the Bidder, in which case such corrections shall be attested by the person or persons signing the Bid.

Submission of Bids

8. Sealing and Marking of Bids

1. The tenderers participating are required to follow the procedure as given below while submitting their bids.

2. The Bidder shall be responsible for properly super scribing and sealing the cover in which the Bid is submitted and Bid inviting authority shall not be responsible for accidental/misplacement/premature opening of the covers that are not properly super scribed and sealed, before the time appointed for Bid opening.

3. The filled up Bid documents shall be submitted up to the last date of submission as given in Bid Data sheet. Duly filled in Bid documents shall be put in the Tender box provided at the places specified in the invitation of bid Table II. Tenders can also be submitted by Post or Courier. Bid inviting authority shall not be responsible for any delay/loss in transit in such cases.
4. The Bidders should not amend/add/alter any of the Bid conditions, conditions of contract, specifications etc. of his own.

5. The Bidder should submit the Bid documents for the total manpower required for each of the Hotel units in North Region as specified in the price bid for all 3 years.

**Deadline for Submission of Bids**

1. Bids shall be delivered to the TTDC at the address specified in the invitation of Bids not later than the time and date specified in the Bid Data sheet.

2. The TTDC may extend the deadline for submission of bids by issuing an amendment, in which case all rights and obligations of the TTDC and the Bidders previously subject to the original deadline will then be subject to the new deadline.

**Late Bids**

No Bid will be received by the TTDC after the prescribed date and time.

**Bid Opening, Evaluation and Award of Contract**

**Bid Opening**

1. The Tenderers Technical Bid shall be opened at the time specified and as per instructions to bidders or amended thereof in the presence of attending tenderers or their authorized representative provided one person per tender shall be allowed.

2. Technical Bids of Tenderers who do not qualify technically as per evaluation criteria of the schedule shall be rejected without further consideration.

3. To assist in the scrutiny, evaluation and comparison of bids, the TTDC may, at their discretion, request clarifications on the bid from the tenderer.

4. Notwithstanding any Terms and Conditions stipulated in the tender documents, TTDC reserves the right to accept or reject in part or whole any, or all the tenders received at any time prior to the award of Contract, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Employers action.

5. The price bids of the qualified tenderers alone shall be opened under separate intimation to them.

**Correction of Errors**

1. Bids determined to be substantially responsive will be checked by the TTDC for any arithmetic errors. Errors will be corrected by the TTDC where there is a discrepancy between the amounts in figures and in words, the lowest will be taken.

2. Where there is a discrepancy between the unit rate and the line item total resulting from multiplying the unit rate by the quantity, the unit rate as quoted will govern.

3. The amount stated in the Bid will be adjusted by the TTDC in accordance with the above procedure for the correction of errors and shall be considered as binding upon the Bidder. If the Bidder does not accept the corrected amount, the Bid will be rejected, and the EMD may be forfeited.

**Validity period of the Bid**

The rates quoted in the bids will be valid for a period of 90 days from the date of opening of price bid.

---

**Signature of the Bidder**
Notification of Award and Signing of Agreement

1. The Bidder whose Bid has been accepted will be notified of the award by the TTDC prior to expiration of the Bid validity period by Fax, E-mail, Courier post confirmed by registered letter. This letter (herein after and in the Conditions of Contract called the “Letter of Acceptance”) will state the sum that the TTDC will pay the Contractor in consideration of the supply of the work forces by the Contractor as prescribed by the Contract (hereinafter and in the Contract called the “Contract Price”).

2. The notification of award will constitute the formation of the Contract, subject to the Bidder furnishing the Performance Security and signing the Agreement in accordance with tender terms.

The bidder shall have to enter into an agreement with the TTDC within 15 days from the date of receipt of letter of acceptance. The form of agreement will have to be stamped at the cost of the bidder.

4. Upon the furnishing by the successful Bidder of the Performance Security, the TTDC will promptly notify the other bidders that their bids have been unsuccessful.

Performance Security (Security Deposit)

1. The successful tenderer should furnish performance bid security equivalent to 10% of annual tender value either by DD or by Bank Guarantee from a Nationalized Bank/Scheduled Bank valid for one year and six months within Two weeks from the date of receipt of letter from TTDC intimating the selection of the bidder for award of contract. The contract may be extended for next year at the same percentage of service charge. If the contract is extended for further period fresh performance security should be furnished for every year of contract before getting extension order. Every time, the Bank Guarantee should be valid for 1 year & six months. Old Bank Guarantee shall be returned when new bank guarantee is received. The successful tenderer shall also execute the agreement with TTDC within two weeks from the date of receipt of work order from TTDC. However it is open to the Managing Director to insist on higher deposit as per rules in force.

2. Failure of the successful Bidder to furnish performance security shall constitute sufficient grounds for cancellation of the award and forfeiture of the Bid Security.

Corrupt or Fraudulent Practices

The bidder shall observe highest standard of ethics during bidding process and execution of the project.

1. “Corrupt practice” means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution; and

2. Fraudulent practice” means a misrepresentation of facts in order to influence the selection process or execution of a contract which is detrimental to the TTDC and includes collusive practice among the bidders during selection process, designed to establish prices at artificial, non-competitive levels and to deprive the TTDC of the benefits of free and open competition.
3 The TTDC will reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.

4 Whereas the technical specifications and other tender conditions have been specified to the extent of receiving a good product and service in the interest of corporation, if the bidder suppresses and/or furnishes faulty facts and resorts to any other action with mala fide action with the only intention of bagging the order at any cost or supplying the products which are not of the best quality or in violation of tender specifications, then the corporation or any of its official are in no way responsible for any subsequent loss/damage arising out of such mala fide action.

The bidder alone is solely responsible for all such liabilities arising out of any fraudulent actions.

**Evaluation of bid**

1. The bid will be evaluated based on the total service charges quoted for the year as in schedule of the price bid (cover-B). While evaluating the total cost, the taxes, applicable on the day of quotations shall be taken into consideration. Subsequently, deductions or additions of the taxes will not affect the ranking of the tenders. However, any or all mandatory taxes, levies, duties etc., increase may be considered on submission of proof of the same.

**Rejection of bid**

The tender will be rejected outright if the tenderer

(legible, visible Xerox copies with clear impression with due attestation should be attached otherwise the same shall not be considered for evaluation)

1. Does not attach EMD.
2. Stipulates the validity period less than what is stated in the form of tender
3. Does not disclose the full names and address of all his partners in the case of all partnership concern.
4. Does not fill in and sign the Tender Form Specification for the various categories of man power and their rates completely.
5. Does not submit the Tender in sealed envelope.
6. Does not submit the Original Tender Form duly signed and stamped.
7. Submit the tender without stating the rates either in figures or in words.
8. **Does not submit all the annexures duly signed and stamped.**
9. The Tender will also be rejected if,

   a) The tenderer does not have minimum five years experience in providing manpower to Companies, firms, proprietary concerns or any other organization in the field of housekeeping.

   b) The tenderer has not achieved a minimum Annual Turnover of Rupees **12.00** Crore each for the previous 3 financial years (ie 2016-17, 2017-18, 2018-19). Tenderer shall furnish audited annual accounts for the three years as documentary proof. Tenderers shall also furnish income tax returns with acknowledgement for the last three assessment years (i.e 2017-18, 2018-19, 2019-20).
c) The tenderer does not submit attested copies of the following certificates along with the tender documents in the technical bid.

i) Registration Certificate / partnership deed for the Company/firm.

ii). Proof of having deployed, a minimum of 500 Personnel in any firms or companies for each of the last 3 financial years (i.e. 2016-17, 2017-18, 2018-19) (copy of work order with number of work man should be enclosed). The complete References of employers with Name, designation, address and contact phone number shall be furnished. These employers should have utilized the tenderers services as above. Or Single work orders for a value of Rs.20.00 Lakh for the above 3 years.

iii). The Tenderer does not furnish the code numbers for EPF and ESI contribution allotted by Employees Provident Fund Organization and Employees State Insurance Corporation (Documentary proof to be furnished).

iv) The tenderer does not furnish documentary proof of remittance of EPF and ESI for its employees, at least for six months from Sep 2019 to Feb 2020.

v) The Tenderer does not have a current and valid license to take the work in accordance with contract Labour (R & A) Act 1970 and Rules 1971.

d) **If the tenderer has not signed and affix seal on each page, and the undertaking prescribed in (Annexure).**

e) The technical bid of the tenderer who had already been awarded the same contract by TTDC and was terminated later due to non satisfactory performance/default in prompt payment of wages to their employees/non or delayed payment of EPF/ESI subscriptions or other statutory payments shall be rejected without any further intimation

**SECTION III**

**Conditions of Contract- General Conditions**

1. The period of contract will be for one year initially with effect from the date of issue of work order. The contract may be extended for second and third year if TTDC finds the performance satisfactory. In case of any dispute on the tender process, the decision of TTDC will be final in this regard. If the contract is extended for every year valid for contractor should offer fresh bank guarantee valid for one and half year and make fresh agreement forthwith.

2. No alteration whatever may be made in the text of the tender form. Any remarks or Explanations should be set out in a covering letter. The form of agreement is bound up with other documents, so that the tenderers may know what their liabilities and duties are and the entire tender form should be submitted to the Tamilnadu Tourism Development Corporation when submitting the tender.

3. Tenderers must comply with instructions contained in the notice inviting tender. They must also agree to comply with all the conditions and specifications of the contract. Otherwise their tenders are liable for rejection.

**Signature of the Bidder**

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4. (a) The rates quoted should be firm and no variation in rates or prices are admissible later.
   (b) The rates should be quoted in Indian Rupees and payment will also be made only in Indian
       Rupees.
5. The tenderer shall be solely responsible for the payment of the Central or State govt. Taxes and
   levies etc. If any at anytime during the contract period and the rates for the various items of work
   shall remain unaltered by any change that may be made from time to time in the rate at which such
   taxes and levies are payable.
6. The tenderers should abide by the terms and conditions prescribed in the Agreement and
   Work Order.
7. The acceptance of the tender by the T.T.D.C shall be deemed to result in and constitute a valid
   and concluded contract binding on the tenderer notwithstanding the non-execution of the
   contract agreement.
8. The contractor shall furnish a list of work force proposed to be deployed by him with their
   Name, education qualification and experience in years with I.D proof furnished in the Hotels
   allotted. The contractor shall change anybody from this list with person of equal or higher
   qualification and experience after obtaining specific approval of the Manager of the Hotel
   concerned.
9. The successful tenderer shall pay all stamp charges on the contract.
10. Should the contractor fail to undertake to commence the work within 15 days from the date
    of order by the T.T.D.C, the security deposit will be forfeited and the contract is liable to be
    cancelled or terminated and T.T.D.C may thereupon at such terms as it may think fit,
    arrange through any other person or persons to undertake or perform, provide, execute and do
    all works, materials or matters and things described in the tender schedule at the risk and
    cost of the contractor.
11. Tenderers should give full postal address of their office in their tender. The delivery at the
    above named place or posting in a post box regularly maintained by the postal department
    or sending by letter registered for acknowledgement of any notice, letter or other
    communication to the tenderer or contractor shall be deemed sufficient service thereof
    upon the tenderer or contractor in writing. The address may be changed at any time by an
    instrument executed by the tenderer or contractor and delivered to TTDC.
12. The tenderer shall not assign, transfer, pledge or subcontract the performance of the services
    without the prior written consent of this office.
13. **EXIT MANAGEMENT PLAN**

    a) The tenderer shall provide TTDC with a recommended exit management plan
       (“Exit Management Plan”) which shall deal with at least the following aspects of exit
       management in relation to the project implementation, the operation and management
       and scope of work definition.

       i) A detailed programme of the transfer process that could be used in conjunction with
          a replacement Successful Tenderer including details of the means to be used to ensure continuing
          provisions of the services throughout the transfer process or until the cessation of the
          services and of the Management structure to be used during the transfer.
ii) Plans for the communication with such of the Tenderer, staff, suppliers, customers and any related third party as are necessary to avoid any material detrimental impact on the outsourcing of certain services in various Units of TTDC as a result of undertaking the transfer.

iii) Plans for provision of contingent support to services and replacement of Tenderer for a reasonable period (minimum one month) after transfer.

b) The tenderer shall redraft the Exit Management Plan annually thereafter to ensure that it is kept relevant and up to date in case the contract is extended.

c) The terms of payment as slated in the terms of payment schedule include the costs of the Tenderer complying with its obligations under this Schedule.

d) In the event of termination of scope of work, each party shall comply with the exit management plan.

e) During the exit management period the tenderer shall use his best effort to deliver the services.

f) The exit management plan shall be furnished in writing to the TTDC within 15 days from the receipt of notice of termination or one month prior to the expiry of this Agreement.

14. Breach of Contract

The breach of contract is the failure or refusal to perform it. Any breach of contract by one party to it gives the other party an immediate cause of action and a right to damages as compensation for loss following from the breach of contract. A breach occurs where a party to the contract repudiates or fails to perform one or more of the obligations imposed upon him by the contract. The failure to perform may take place when the time for performance has arrived or even before that. Thus, the “Breach of Contract” mentioned above covers (a) the Anticipatory Breach and (b) the Present Breach.

TTDC may without prejudice to its right against the tenderer in respect of any delay or inferior workmanship or otherwise or to any claims for damage in respect of any breach of the contract and without prejudice to any rights or remedies under any of the provisions of this contract or otherwise and whether the date for completion has or has not elapsed by notice in writing absolutely determine the contract in any of the following cases:

15) Termination:

a. Termination on expiry of the CONTRACT: The Agreement shall be deemed to have been Automatically terminated on the expiry of the Contract period unless the Employer has Exercised its option to extend the Contract in accordance with the provisions, if any, of the Contract.

b. Termination on account of insolvency: In the event the Successful Bidder at any time during the term of the Contract becomes insolvent or makes a voluntary assignment of its assets for the benefit of creditors or is adjudged bankrupt, then the Employer shall, by a notice in writing have the right to terminate the Contract and all the Successful Bidders rights and privileges hereunder, shall stand terminated forthwith.
c. Termination breach of contract: A breach by the Successful Bidder of its obligations hereunder and such breach not being rectified by the Successful Bidder within 30 days of receipt of the TTDCs notice intimating such breach.

d. Termination for delay: Successful Bidder shall be required to perform all activities/services as per this conditions and specifications. If the Successful Bidder fails to do so, the Contract may be terminated by the TTDC by giving 30 days written notice unless the TTDC will extended the period with levy of Liquidated Damages,

e. **TTDC may any time terminate the contract by giving 30 days notice without assigning any reason.**

f. If the tenderer fails to replace or provide the workforce, additional workforce as required by TTDC on more than 3 occasions within a span of 90 days TTDC will reserve the right to terminate the contract.

g. TTDC reserves the right to terminate the contract without notice if tenderer is involved in any illegal activities or if the tenderer violates any terms of the contract or if it comes to light that the contract was obtained based on any false information or fraud.

h. The TTDC may, at any time, at his option cancel and terminate this contract by written notice stating reasons for such cancellation or termination to the Contractor, in which event the Contractor shall be entitled to payment for the work done up to the time of such cancellation, **after deducting the cost / loss incurred by TTDC.**

i. The TTDC may, at its option, cancel or omit the execution of one or more items of work under this contract, and any part of such item(s) without any compensation whatsoever to the Contractor by giving due notice in writing stating reasons there for.

j. If at any time after commencement of the work the TTDC shall for any reason whatsoever not require the whole work or part thereof as specified in the tender to be carried out, the TTDC shall give notice in writing of the fact to the Contractor who shall have no claim to any payment of compensation whatsoever on account of any profit or advantage which he might have derived from the execution of the work in full but which he did not derive in consequent of the full amount of the work not having been carried out.

16) **Disputes**

All disputes and differences arising out or in any way touching or concerning the contract shall be referred to the sole arbitration of any person nominated by the TTDC. There will be no objection to any such appointment that the arbitrator so appointed is a Government servant, that he had to deal with matters to which this indenture relates That in the course of his duties as such government servant, he has expressed views on or any of the matters in dispute or differences. The award of the arbitrator so appointed shall be final and binding the parties to the agreement. Further, if any dispute is to be referred to the courts, the jurisdiction of the same shall be at Chennai.
SECTION IV

Conditions of Contract- Special Conditions

1) The tenderers should possess valid License to take up the work in accordance with contract labour (R & A) Act 1970 & Rules 1971.

2) The tenderers should supply the required work force as specified in Annexure – V. The supplied manpower should possess the qualification prescribed in the Annexure III against each category mentioned. Proof of qualifications and age should be made available at the time of induction of work force, to the Manager of the Hotel.

3) The tenderers should clean and maintain the hotel, garden and surroundings including related infrastructure (wherever it exists) in perfect manner and the cleaning should be done at regular intervals as specified in Annexure IV. The scope of work to be done by the tenderer is in Annexure IV.

4) The tenderers shall not deploy any work force below 18 completed years of age. He should also not deploy any one above 40 years of age. Legal or statutory liability for employing anyone below 18 years will be of the tenderer alone.

5) The work force supplied by the tenderer should verify and submit if any police / criminal cases against them. The character and antecedents of each personnel of the tenderer will be got verified by the tenderer before their deployment after investigation by the local police, collecting proof of identity like driving licence, bank account details, previous work experience, proof of residence and recent photograph. Certificate to this effect to be submitted by the tenderer to the concerned unit Managers. The tenderer will also ensure that the personnel deployed or medically fit and will keep in record certificate of their medical fitness.

6) The tenderer should strictly adhere to the rules and regulations framed under various Acts such as Employees Provident Fund, Employees State Insurance Scheme and other Central and State Acts.

7) The tenderer should provide their work forces nameplates and Identity cards. No work force will be allowed to work without Uniform and Identity Card.

8) The tenderer should replace the work forces when it is found by the concerned Managers that they are not discharging their duties satisfactorily within 3 days from the date of intimation by the Manager.

9) In case of additional work forces are required at any time, it shall be intimated to the tenderer by the Manager of the Unit. The tenderer should provide the required additional work forces on the days required by the Unit Manager on 3 days notice.

10) If the tenderer fails to replace or provide work forces/ additional work forces required within 3 days, TTDC will make its own arrangements and any extra expenditure if any on this account i.e. difference between rates fixed for work forces at contract and the rate at which TTDC replaces or engages additional work forces will be debited to the tenderers account. The same will be deducted from the bill of the contractor payable to him.

Signature of the Bidder
11) If the tenderer fails to replace or provide work force/ additional work force, on more than three occasions, within a span of 90 days, TTDC will have the right to CANCEL the contract and initiate steps to replace the tenderer without any notice to the tenderer.

12) The tenderer should supply work force with Good Character and Conduct, as they are to work in hospitality industry. The Tenderer should produce Certificate from the local Police Station of the Normal residence of the workmen to the effect that there are no criminal cases or inquiries pending against the work force.

13) The work forces should always be polite with good behavior with the guests. While attending to work there must not be any complaints from guests.

14) The tenderer shall ensure proper conduct of his work forces in office premises, and enforce prohibition of consumption of alcoholic drinks, paan, smoking, loitering without work.

15) TTDC reserves the right to increase or decrease the number of work forces at any time.

16) The TTDC may require the tenderer to dismiss or remove from the site of work, any work force or work forces, employed by the service provider, who may be incompetent or for His’s/her’s/their’s misconduct and service provider shall forthwith comply with such Requirements.

17) The tenderer shall replace immediately any of his personnel, if they are unacceptable to the TTDC because of security risk, incompetence, conflict of interest and breach of confidentiality or improper conduct upon receiving written notice from office.

18) TTDC shall not be liable for any loss, damage, theft, burglary or robbery of any personal belongings, equipment or vehicles of the personnel of the service providers.

19) The tenderers personnel shall not divulge or disclose to any person, any details of office, operational process, technical know-how, security arrangements and administrative / organizational matters as all are of confidential/secret nature that can attract legal action.

20) The tenderers work force shall not claim any benefit/ compensation/ absorption/ regularization of services in this office under the provision of Industrial Disputes Act, 1947 of Contract Labour (Regulation & Abolition) Act, 1970. Undertaking from the person to this effect will be required to be submitted by the service provider to this office.

21) The work force deployed shall not claim any Master & Servant relationship against this office.

22) The tenderer shall engage the necessary work force as required by TTDC from time to time. The said work force engaged by the tenderer shall be employee of the tenderer and it shall be the duty of the tenderer to pay their salary every month in time by the contractor. There is no Master & Servant relationship between the employees of the tenderer and TTDC. Further that the said work forces of the tenderer shall not claim any benefit. The contractor should not stop the payment of salary on account of delays not attributed to the engaged.
23) The transportation, food, medical and other statutory requirement under the various Acts/Govt. Regulations in respect of each work force of the tenderer will be the responsibility of the tenderer. This shall include payment of PF, ESI, and GST etc. However, payments in respect of PF, ESI etc. or any such other statutory requirements to the successful contractor shall be made subject to furnishing of proof of such payments to the concerned authorities indicating the PF No., ESI No. etc. of the outsourced work force every month without fail and before submitting bills for the subsequent months. The bills should be for reimbursement of the actual amount to the service rendered by the contractor.

24) Working hours will be as follows

- Morning shift : 6.00 A.M to 2.00 P.M
- Afternoon shift : 2.00 P.M to 10.00 P.M
- Night shift : 10.00 P.M to 6.00 A.M
- General shift : 9.00 A.M to 5.00 P.M

The tenderer should deploy the work force in the above shifts based on the requirement of the concerned unit Managers. The personnel may be required to discharge their functions beyond these working hours if required for which no over-time wages will be paid. The rate quoted per work force per month shall be applied for all the four shifts mentioned above.

25) The tenderer shall provide a substitute well in advance if there is any probability of the work force leaving the job due to his/her own personal reasons. The payment in respect of the overlapping period of the substitute shall be the responsibility of the service provider.

26) If for any reason the personnel deployed by the tenderer proceeds on absence, he/she should properly intimate the Controlling Officer and the Concerned Administration before such absence or in case of Medical emergency on the first day of taking such absence either officially or telephonically clearly indicating the number of days he/she will be absent. The tenderer shall provide a substitute in case the absence exceed 5 days or even earlier, if situation so warrants, which shall invite a penalty as specified in Penalty clause in the General conditions of the contract.

27) On the expiry of the agreement with one month notice the tenderer will withdraw all its personnel and clear their accounts by paying them all their legal dues. In case of any dispute on account of the termination of employment or non-employment by the personnel of the agency, it shall be the entire responsibility of the agency to pay and settle the same.

28) The tenderer, its work forces, its supervisory officers and staff should co-operate with TTDC in case of any EMERGENCY or CALAMITY or ACCIDENT or FIRE or THEFT etc. to help investigate and take appropriate action against the culprit. The tenderer should not interfere in any way in the normal discharge of the functioning of the TTDC Officers.

29) In case it is found by the TTDC that a property or any material of the TTDC is lost or put to loss or damage due to the negligence of the work force supplied by the tenderer, the tenderer will be held fully responsible and he will have to make good the loss or damage so incurred. The decision of the TTDC as to the quantum of loss is final.
30) In case any work force of the tenderer suffers any injury or meets with any accident during the discharge of duty the entire cost of compensation shall be borne by the tenderer and the TTDC shall not be responsible for any claims damage compensations etc. All legal cost will have to be borne by the tenderer.

31) Payments

(i) Payment will be made through crossed cheque and hence, the Tenderer should have Bank Account in the name of his Company / Firm / Organization.

(ii) The Tenderer shall pay the amount indicated as wages payable per work force per month for the various categories of work force in the price bid as per Annexure VII. The Tenderer should submit documentary proof for payment of the stated wages to the work force every month. The Tenderer shall also submit a certificate along with monthly bills certifying that the work forces employed by them have been disbursed the wages in the previous month as indicated in the price bid and that they have remitted the EPF and ESI dues to the concerned Authorities within the prescribed time schedule. TTDC shall have the right to check the records related to the disbursement of salary and remittance of PF and ESI.

(iii) The tenderer must disburse the wages salary to the workmen working in TTDC unit before 5th of the succeeding month by crediting to the individual accounts directly and should not be disbursed by cash. The same should be reported to the TTDC with acknowledgements, before 7th of the succeeding month.

(iv) It is the absolute responsibility of the tenderer to adhere to the minimum wages Act, PF, ESI and all other statutory provisions. Any non compliance will lead to termination of the contract and TTDC reserves the right to recover the damages if any imposed by the authorities from the contractor.

(v) TTDC will initially make the payment of 75% of the bill to the tenderer and the balance will be paid as soon as the tenderer produces the proof of having remitted the EPF, the ESI contribution and the payment to the work force deployed. (Copies of Challan for remittance of EPF, ESI to be furnished). Statement showing contribution paid to each work force also to be produced for verification with EPF Office at regular interval.

(vi) The Tenderer shall submit bills at office of concerned unit Manager for the executed work complete in all respects. The bills shall be submitted in DUPLICATE and in the manner and form that may be prescribed by TTDC. Account payee cheque for amounts passed in the bill will be issued only after the tenderer gives a stamped receipt for the amount unless the bills are pre-receipted. Payments will be made only by Account payee cheques. The TTDC will have the right to recover liquidated damages for delay or slow progress of the work from the bills submitted for payment.

Signature of the Bidder
(vii) The successful tenderer should get the **attestation of the Manager every day as to the Number of work force supplied to the Unit on each day along with their Attendance** records. This should be kept as permanent record in custody of the unit Manager. It should be presented to the Officers of TTDC whenever demanded for verification. This will form the basis of monthly payment.

(viii) The successful tenderer in consultation with the TTDC will prepare and get approval a Performa for evaluation and monitoring of the quality of work done by the out force deployed by him for different services. The Tenderer will get certification on the Performa Evaluation from the Regional Manager, **Manager of the Hotels / Boat Houses every week**. These certificates will be obtained on every Sunday of the week. If the services as per report are not satisfactory same will be taken into consideration for continuation of the work forces or continuation of the contract, and for deciding the payment.

(ix) TDS shall be deducted at applicable rate from the monthly bill of the contractor.

32) The required number of work force should be available on all days. Rotational arrangements for Weekly holidays, National and festival holidays, etc to the work force will be the responsibility of the tenderer on full wages to the individuals for the above days.

33) The responsibility of arranging required number of work forces for each day rests with the tenderer only.

34) All records as envisaged by all applicable central and State Tax acts and rules should be maintained by the tenderer and these records are subject to scrutiny by the Manager of the Hotel, or any higher officer of TTDC besides the concerned Govt. authorities.

35) The successful tenderer should nominate a Co-Ordinator / Nodal Officer other than supervisor for each unit with contact addresses, Phone No’s, Cell No’s, who will be available on 24 hours, 7 days basis for resolving any issue.

36) The tenderer should ensure that the work force obey and work under the direct supervision of the Manager concerned and the tenderer should not interfere in the routine discharge of the duties of the work force in the TTDC’ s properties unless specifically asked to do so.

37) If the tenderer fails to adhere to the terms and conditions of the tender, he shall compensate TTDC for the additional expenditure or loss incurred by TTDC due to the breach of terms and conditions by the tenderer.

38) The tenderer should provide a supervisor in all the TTDC units where the deployed manpower exceeds 20. The supervisor shall be responsible for monitoring and managing the deployed manpower and he will report to the Unit Manager regarding all matters related to the deployed manpower and their performance.

39) The tenderer will provide the required personnel for a shorter period also, in case of any exigencies as per the requirement of the office.

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**Signature of the Bidder**

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40) The workforce deployed by the tenderer should not leave the designated work place without obtaining permission from the Manager of the respective unit.

41) The workforces provided by the tenderer will perform their duties in accordance with the instructions given by the Officer of TTDC from time to time.

42) None of the work forces of the tenderer shall enter into any kind of private work within or outside the campus of the tendering authority.

43) Use of Mobile phones, Pen drives, CDs, DVDs and any other electronic devices by the work forces is banned in the premises of the TTDC.

44) The tenderer should provide 24 x 7 Telephone supports if required. The tenderer should be available on his own direct telephone (Office as well as residence) and also on Mobile phone so as to call in emergency case. All the contact numbers should be invariably given.

45) The entire responsibility of the outsourced work forces regarding his leave, pay, medical, etc. will be on the tenderer. The tenderer will be solely responsible for the deployment of work forces who will be working for and on behalf of the tenderer and would be on the tenderer roll irrespective of their attendance being taken by TTDC. TTDC will not own any responsibility of their employment or otherwise.

46) The work force deployed by the tenderer shall not claim any benefit / compensation / absorption / regularization of services from / in TTDC under the provision of Industrial Disputes Act 1947 or Contract Labour (Regulation and Abolition) Act 1970. Undertaking from the persons to this effect shall be required to be submitted by the tenderer to the TTDC.

47) The contractor shall arrange to maintain the daily shift wise attendance, record of the contract personnel deployed by him showing their arrival and departure time. This attendance record to be submitted every week to TTDC with an attested photo copy of the attendance record of the personnel to which it pertains. The attendance record shall be produced for verification on demand by TTDC at any other point of time.

48) The contractor shall comply with minimum wages Act 1948 /all other acts in force from time to time with regard to engaging of workforces.
# PENALTY CLAUSE

The following penalties shall be levied on the tenderer and shall be deducted from their monthly bill for the violation of terms and conditions indicated below:

| i) For attending duty without ID card | : A sum of Rs. 50/- per day of default / person shall be levied as penalty. |
| ii) For failure to supply of manpower under each category. | : 10% of the wages payable per day for the not provided shall be levied as penalty for every day of default up to one week of default. : 20% of the wages payable per day for the manpower not supplied shall be levied as penalty for every day of default if the default exceeds one week |
| iii) Poor quality / Defective Service / Work | : Rs. 50/- per day shall be levied as penalty for each defective work per day of default. |
### Contract Data

#### SECTION V

<table>
<thead>
<tr>
<th>The name of the Contract</th>
<th>Supply of manpower for Providing certain services at TTDC Hotels, Restaurants and Boat Houses, Telescope House in North Region.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Identification number of the Contract</td>
<td>Tender Notice No: 250/RM(N)/Ooty/2020</td>
</tr>
<tr>
<td>Price bid validity</td>
<td>90 days from the date of opening of the price bid.</td>
</tr>
</tbody>
</table>
| Period of Contract | Initially for one year.  
| | May be extended by T.T.D.C. for the second and third year based on satisfactory performance every year. |
Annexure -I

SECTION VI

DECLARATION BY THE BIDDER/TENDERER

I/We ____________________________ hereby declare that, I/We/am/are not in any way related to any officer who is in charge of Hotels of TTDC or having control of this work as referred in ITB. I/We agree that if, at any stage, it is found that this declaration is untrue, the bid security/performance security paid by me/us will be forfeited and the contract entered will stand cancelled at the risk and cost of contractor. It is understood that the relationship with the officer referred to herein will be restricted to those referred in ITB.

Place:

Date:

Signature of the Bidder
Annexure - II
Letter of Bidder

____________________ (Location)
____________________ (Date)

From
(Name & Address of the Bidder)

To
Dear Sir/Madam,

Sub: Tender for OUTSOURCING OF CERTAIN SERVICES AT TTDC HOTELS, RESTAURANTS AND BOAT HOUSES IN NORTH REGION FOR THREE YEARS.

We, the undersigned, confirm that, we meet all the qualification criteria given in the Tender Document.

I/We have carefully gone through the tender document, and all its annexure, and I have fully understood the conditions and qualifications mentioned therein. I hereby undertake to comply with all the conditions and requirements prescribed anywhere in this tender document.

I undertake to submit monthly compliance Statements regarding payment of wages as indicated in the price bid. I also undertake to timely remit the EPF and ESI of contribution for the persons deployed by me. I also undertake to pay the applicable taxes from time to time under the Central or State Acts promptly to the appropriate authority within the prescribed time.

We are submitting this tender for our eligibility for the above assignment.

Our Proposal is binding upon us and subject to the modifications resulting from contract negotiations, up to expiration of the validity period of the Proposal, i.e. [Date ____].

We also submit that salary to the work force shall be disbursed on or before 5th of the succeeding month without awaiting payment of our bill by you. We also assure to make all statutory payments connected to the welfare of workmen in EPF, ESI etc. and produce the copy of challans with statement of individuals subscription to the Managers concerned for verification every month.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely “Prevention of Corruption Act 1988”.

We understand you are not bound to accept any Proposal you receive.

Yours sincerely,

Authorized signatory:
Name and title of Signatory:
Name of Firm:
Address:

Signature of the Bidder
ANNEXURE III

MINIMUM QUALIFICATION REQUIRED FOR STAFF TO BE PROVIDED
BY THE SUCCESSFUL AGENCY TO EXECUTE SERVICES
IN THE HOTEL UNITS

1. SUPERVISOR: (Male)
   1. He should be a graduate and shall have minimum 1 year experience in supervising in any of the
      reputed hotels with capacity of minimum 5 rooms.
   2. He should have undergone one year certificate course Business Management from any of the
      Approved Government Institutions / National Council for Hotel Management / University / Director
      of Technical Education / Modular Employment Scheme.
      (Or)
      Experience of Hotel supervisor in a Star Hotel for not less than 5 years.

2. PERSONAL MANAGEMENT (Administrative Assistant) (Male / Female)
   1. Should be a graduate.
   2. Should have undergone certificate course in Computer fundamentals, MS Office and
      Internet. For at least 15 days duration either from NIT or Modular Employment Scheme or similar
      Institution.
      (Or)
      Minimum 5 years experience in State or Central Government or Private Organization as personnel
      management.

3. FRONT OFFICE ASSISTANTS (Male / Female)
   1. Should have passed +2.
   2. Should have undergone one year certificate course in Front Office and Hotel operation
      Management from any of the approved Government Institutions / National Council for Hotel
      Management / University / Director of Technical Education / Modular Employment Scheme.
   3. Should have completed 15 days training in Spoken English in any of the institution.
      (Or)
      Five years experience in Front Office in any standard Hotel having more than 20 rooms.

4. HOUSE KEEPERS (Male / Female)
   1. Should have passed +2.
   2. Should have undergone six months certificate course in Housekeeping management from any of the
      approved Government Institutions / National Council for Hotel Management / University / Director
      of Technical Education / Modular Employment Scheme.
      (Or)
      Two years experience in Housekeeping in any standard Hotel having more than 20 rooms.

Signature of the Bidder
5. ROOMBOY CUM WAITER (Room Service, Restaurant Service and Bar Service) (Male / Female)
   1. Should have passed 10th Std.
   2. Should have undergone six months certificate course in Food and Beverage service and Housekeeping – Room boy from any of the approved Government Institutions / National Council for Hotel Management / University / Director of Technical Education / Modular Employment Scheme.
      
      (Or)
      Five years experience in standard Hotel having 20 rooms and Restaurant of 30 covers.

6. GARDENING (GARDENERS): (Male / Female)
   1. Should have passed 8th Std.
   2. Should have six months experience in gardening in any organization.

7. ELECTRICIAN: (Male)
   1. He should have passed 10th Std. with Industrial Training Institute Certificate.
   2. He should have undergone certificate course from any of the approved Industrial Training Institute/Government institutions / National Council for Vocational Training / Director of Technical Education / Modular Employment Scheme.
   3. He should have B Certificate from Electrical licensing Board Government of Tamilnadu.
      
      (Or)
      Ten years in any reputed firms in the cadre of electrician.

8. COOK: (Male)
   1. He should have passed +2.
   2. He should have undergone six months certificate course in Food Production from any of the approved Government Institutions / National Council for Hotel Management / University / Director of Technical Education / Modular Employment Scheme.
   3. Minimum two years experience in a hotel in preparation of South Indian, North Indian, Continental and Chinese Dishes.
      
      (Or)
      Ten years experience in cooking in any standard Hotels having restaurant of 30 covers.

9. ASSISTANT COOK: (Male / Female)
   1. Should have passed 8th std.
   2. Should have undergone six months certificate course in Food Production from any of the approved Government Institutions / National Council for Hotel Management / University / Director of Technical Education / Modular Employment Scheme.
      
      (Or)
      Five years experience in Cooking in any standard Hotel having restaurant of 20 covers

Signature of the Bidder
Page 30
10. BILLING – BILL CLERK CUM CASHIER (RESTAURANT, BAR, BOAT HOUSE, PETROL BUNK / PUMP OPERATOR): (Male / Female)

1. Should have passed +2.

2. Should have undergone certificate course in Banking and Accounting from any of the approved Government Institutions / National Council for Vocational Training / Director of Technical Education / Modular Employment Scheme.

(Or)

+2 passed with Computer Basic knowledge and 2 years experience in Billing counter anywhere.

11. CLEANERS (RESTAURANT CLEANER, BAR CLEANER, PUBLIC AREA CLEANER, KITCHEN CLEANER AND SCULPTURE CLEANER): (Male / Female)

1. Should have passed 8th std.

12. MOTOR BOAT DRIVER / LIFE GUARD (BOATING): (Male)

1. He should have passed 8th std.

2. He should know swimming.

3. He should have Motor Boat Driving License.
ANNEXURE – IV

MANDATORY DUTIES OF THE CONTRACTOR

1. Attendance should be maintained in all the locations maintained by the contractor and the work force sign it in every shift.

2. Spare (Reliever) work force should be deployed to work as a substitute in a particular hotel when the person in that hotel goes on leave.

3. The contractor has to fix leave regulation for the work force and submit a copy to TTDC.

4. The contractor has to provide I.D. card to their staff.

5. Whenever any work force of the contractor leaves the job and work forces with the same qualification is employed or transferred between stations maintained by the same contractor it should be informed in writing and with the approval of T.T.D.C and also see that the new work forces so employed should also have insurance cover.

6. The personnel should possess a register to record their activity in a particular hotel in a particular day and certified by the Corporation officials in-charge of that particular hotel in that book.

7. Following Laws along with their amendments/revisions from time to time shall be adhered to by the contractor wherever applicable to Hotels.

   a) Workmen Compensation Act, 1923
   b) Payment of Wages Act, 1936
   c) Industrial Disputes Act, 1947
   d) Minimum Wages Act, 1948 (Employment in Hotels and Restaurants)
   e) Factories Act, 1948
   f) Employees PF and Miscellaneous Act, 1952
   g) Payment of Bonus Act, 1965
   h) Payment of Gratuity Act, 1972
   i) Equal Remuneration Act, 1979
   j) Maternity Benefit Act 1951
   o) Inter-State Migrant workmen's (Regulation of Employment & Conditions of Service) Act 1979
q) Employees State Insurance Act, 1948

s) The Bonded Labor System (Abolition) Act, 1976
t) The Employer's Liability Act, 1938.

II. ELIMINATION OF CHILD LABOUR

1. Attention of all contractor are invited to the Child Labor (Prohibition and Regulations) Act 1986, which prohibits employment of children below 14 years of age in certain occupations and process and provides for regulations of employment of children in all other occupations and progress. Employment of child labor is prohibited in building and construction industry.

2. Hence all the contractors are requested to adhere to the provisions in the above Act and see that engagement of child labor in the operational activities of the Corporation are completely prohibited. Any violation of the provision will lead to penal action and removing of the contractor from the list of registered contractors.

III. SAFETY MEASURES:

1. All the work to be carried out in and around the hotel at their own risk and cost.
2. Each and every work force of the contractor should have insurance cover under workmen compensation act.

IV. NON-COMPLIANCE TO SCHEDULE OF WORK / MANDATORY DUTIES:

If the contractor fails to carry out any work or part of work/mandatory duties, the Corporation shall have the power to carry out such parts of work by engaging private agency and recover such amount including 5 (five) percent of the amount incurred from the progressive bills.

Photo Identify Cards have to be issued to the personnel and one set of these Identity Cards should be furnished to TTDC for record.

The responsibility of the contractor is also to take insurance policy under Workmen’s Compensation Act 1923 for each labor and a copy of insurance policy should be furnished to the Board. This policy should be kept alive till completion of the contract period.

Signature of the Bidder
I. DUTIES AND RESPONSIBILITIES OF THE SUPERVISOR:

a) Should be responsible for deploying the required workers on daily basis.

b) Should ensure that the work assigned to the worker under his supervision is discharged to the satisfaction of the Manager of the Hotel.

c) Should replace the workmen who are not discharging their duties properly immediately based on the instructions by the Hotel Manager.

d) Should report to the Manager on daily basis. Any other duties assigned by the Unit Manager.

II. DUTIES AND RESPONSIBILITIES OF THE PERSONAL MANAGEMENT (ADMINISTRATIVE ASSISTANT)

a) To process attendance, increments, disciplinary proceedings, conformity of service rules, issue of memos, job descriptions, training the staff, sanctions and ratifications, correspondences with clients and other departments and filling all correspondence with clients, suppliers, statutory authorities and corporate office.

b) He/she is responsible for entering the hotel data and generating the required reports. Typing all correspondence of the hotel, assist the Accounts department in entering the accounts data for finalizing the accounts.

c) Any other duties assigned by the Unit Manager.

III. DUTIES AND RESPONSIBILITIES OF THE FRONT OFFICE OPERATIONS:

a) Billing of Arrival & Departure of guests (Cash, Credit, Credit Cards, etc.) attending phone calls operations, attending guest requirements.

b) Providing information to the guests about tourist spots/pilgrim centre/travel/doctors, etc.


d) Cleaning front office area & other services.

e) Any other duties assigned by the Unit Manager.

IV. DUTIES AND RESPONSIBILITIES OF HOUSE KEEPER

Supervision of proper cleaning of Rooms, General areas, the Restaurant and Kitchen area etc.

V. DUTIES AND RESPONSIBILITIES OF THE ROOM SERVICE, RESTAURANT SERVICE AND BAR SERVICE (Room boy-Cum–Waiter)

a) Taking order (or) Receiving orders from rooms.

b) Making Kitchen Order Token, receiving food from kitchen servicing.

c) Cleaning plates, used towels and other utensils.

Signature of the Bidder
d) Collecting money from the guests, remitting the amount to the Cashier at restaurant.
e) Check-in and also check out of the guest.
f) Water filling in the rooms.
g) Any other duties assigned by the Unit Manager.

**VI. DUTIES AND RESPONSIBILITIES OF GARDENER**

a) Maintenance of Garden, i.e. planting, watering, cleaning, manuring, trimming lawn,
   Maintaining plants trees inside the complex, cleaning the entire area (other than buildings)
   Daily.

b) Cleaning the open drain periodically. Collection of garden waste, kitchen waste, wastes from
   Rooms and other waste in a collection drum or pit provided.

c) Any other duties assigned by the Unit Manager.

**VII. DUTIES AND RESPONSIBILITIES OF FOOD PRODUCTION (Cook)**

a) He shall be responsible for the preparation of South Indian, North Indian and Continental and
   Chinese Dishes and serving of food in cafeteria / Restaurant / Room / Bar.

b) Maintain food service facilities and equipment in proper condition. Should have knowledge of
   hygiene requirements in food preparation and storage.

c) Should have knowledge of methods of preparing, cooking and serving food. Should have
   knowledge of the uses of kitchen utensils and equipments and their operation.

d) Should work under direct supervision of Manager and cooperate with other staff personnel
   deployed at Kitchen.

e) Should have the ability to follow oral and written instructions.

f) Any other duties assigned by the Unit Manager.

**VIII. DUTIES AND RESPONSIBILITIES OF ASSISTANCE IN FOOD PRODUCTION
   (Assistant Cook)**

a) Should assist cook for preparation of South Indian, North Indian, Continental and Chinese
   Dishes.

b) Should work under direct supervision of Cook and co-operate with him for preparation of
   food. c) Keeping the working table, Gas stoves and kitchen area clean and tidy always.

d) Any other duties assigned by the Unit Manager.

**IX. DUTIES AND RESPONSIBILITIES OF BILLING AT RESTAURANT, BAR, BOAT
   HOUSE, TELESCOPE HOUSE AND PETROL BUNK (Bill Clerk Cum Cashier).**

a) They should prepare all the bills relating to catering services permit room, credit bills,
   preparation of daily statement sales summary remittance of daily collection to accounts.

b) They are responsible for Short Collection / Non Collection if any. They should have knowledge
   of MS Windows, MS Excel, MS word. Receiving payment by cash, cheque, credit cards,
   Issuing receipts, refunds etc due to customers.
c) Counting money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change.

d) Maintain clean and orderly checkout areas. Reconciliation of receipts with total sales. Compute and record the totals of transactions.

e) And other duties assigned by the Unit Manager.

X. DUTIES AND RESPONSIBILITIES OF CLEANING OF ROOMS, RESTAURANTS, BAR PUBLIC AREA CLEANER AND KITCHEN (Cleaner)

A) Room Cleaning

a) Reception and lounge.
b) Conference Hall.
c) Common Toilet.
d) Room Corridor.
e) Swimming pool changing room / toilet.
f) Stair cases.
   i. Dusting the furniture, fittings, cupboards etc - Once a day
   ii. Sweeping and Mopping - Thrice a day
   iii. Cleaning of common toilets - Once in three hours.

a) Removing soiled linen and handing over to linen keeper.
b) Dusting the furniture’s, fittings, cupboards, windows etc. Removing of cobweb.
c) Sweeping the entire room area.
d) Bed making with clean and good linen.
e) Toilet, floor, closet, and wall tiles cleaning and applying of disinfectant in the closet.
f) Mop with detergent and disinfectant.
g) Removal of Garbage in the dust bin.
h) Spraying of Room freshener.
i) Providing Cupboard sheets, Hanger and guest supplies, towels, drinking water and clean water Glass.

   All above works to be done for each checkout rooms before check in. In respect of rooms which are vacant for continuous period of more than one day dusting and spraying of room freshener should be done on daily basis and other works to be executed at the time of check in.

Cleaning of common areas:

B) Restaurant Cleaning – On Daily basis:
a) Pressure washing floors and building exterior.
b) Washing kitchen hoods, Cleaning exhaust fans, ducts, filters, cleaning tables, Emptying grease traps, Mopping and waxing floors, Vacuuming waiting areas, Sanitizing bathrooms, Disinfecting and polishing sinks, mirrors, toilets, and urinals.
c) Washing internal/external windows, Dusting windows, mini-blinds, air conditioner vents, wall hangings.
d) Washing floors and kitchen mats Refilling consumables including paper products and soap. Removing waste food and grime from dumpster area. e) Any other duties assigned by the Unit Manager
C) Bar Cleaning:
a) Sweeping the Bar room and dusting the furniture, windows, equipments, etc. Mopping to be
done every day.
b) Urinals, washbasin, etc. to be cleaned every day. The used tumblers, glasses, etc. to be
removed immediately without disturbing the guest and clean them every now and then.
c) Washing plates, Glass tumblers, silver wares, plastic items, etc. The Bar room should be free
from cobweb and the floor, table tops to be cleaned by soap oil once in a week.
d) He should assist the bar man in all ways for potential sales and sales promotion.
e) At the closing time of the Bar, he should arrange things in order and leave.
f) Any other duties assigned by the Unit Manager.

D) Public Area Cleaning – Open area (other than building):
a) Cleaning the entire area (other than buildings) daily.
b) Cleaning the open drains periodically, cleaning the sanitary lines if blocked.
c) Any other duties assigned by the Unit Manager.

E) Kitchen Cleaning:
a) Dish Washing (Crockery, Cutlery, glass, silver ware, etc.),
b) Pot washing (utensils & vessels, etc.).
c) Cleaning the restaurant, kitchen areas, removing kitchen & restaurant waste, cleaning kitchen
equipments.
d) Any other duties assigned by the Unit Manager.

XI. DUTIES AND RESPONSIBILITIES OF LIFE GUARDS AT BOAT HOUSE:
a) To monitor the guests during boat riding on regular basis.
b) To rescue the guest on boat riding during emergency.
c) Should be present at the lake during the operating hours of boating.
d) Any other duties assigned by the Unit Manager.

XII DUTIES AND RESPONSIBILITIES OF OPERATION OF MOTOR BOATS AND
ROW BOATS
a) He has to familiarize himself with the boats features.
b) He should be aware of where fuel, life jackets and other emergency supplies are kept.
   Each boat has a panel that specifies the maximum weight and maximum number of people the
   boat will hold.
c) He should have knowledge of general rules of driving a boat. Law varies from state to state,
   but most boating laws include stipulations on how fast you can go near shore, how far to stay
   away from other boats and other general rules of the water. Know your area.
d) If you're in a lake or body of water you aren't familiar with, find out how deep the water is in
   the places you plan to travel. Some drop off near shore; others do so yards away from shore.
e) Watch the waves. Though you probably know to stay away from other boats, you also need
to look out for their waves.
f) Driving your motorboat parallel to the waves can cause the boat to become unstable, and could be uncomfortable to passengers.
g) Cut across the waves at least a 45 degree angle.
h) Any other duties assigned by the Unit Manager

**X III. DUTIES AND RESPONSIBILITIES OF ELECTRICIAN:**

a) Checking of all electrical fittings and equipments in rooms and other areas, on daily basis periodical cleaning of all electrical fittings, switches, main board, etc. Switching on the lights in common area whenever necessary.

b) Replacing the damaged/fused bulbs, fittings etc. Weekly checking the condition of the equipments such as solar water heater and Air conditioners and cold water dispensers which are under AMC and report to the Manager for taking action. If not covered under AMC to assist Manager in rectifying the defects through authorized service dealers.

c) Operating the Generator whenever necessary and defects should be intimated to the Manager for AMC to maintain fuel consumption Register.

d) Maintaining check list/register for all fittings, equipments etc. Operating electrical motors to pump water whenever necessary attending of Minor Electrical repairs. Periodical cleaning of Solar System (weekly) co-ordinating with E.B. personnel during meter reading.

e) Ensuring electrical equipment is earthed properly.

f) Any other duties assigned by the Unit Manager.
## Qualification Information

### PARTICULARS OF THE TENDERER

<table>
<thead>
<tr>
<th><strong>Name of the Tenderer</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Whether Sole Trader / Partnership / Private Limited Co. or Public Limited Co.</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Residential Address</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Address of the Registered Office</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Address of the Branch / Office Quoting against the Tender</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Names and addresses of the Proprietors / Partners / Directors</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Year of Establishment</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Registration No. &amp; Date</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Registered under (give details under which Act the Company is registered)</strong></td>
<td></td>
</tr>
<tr>
<td><strong>ISO Registration</strong></td>
<td></td>
</tr>
<tr>
<td><strong>List of large companies / Public Sector Undertakings / Local Bodies / Companies to which the manpower has been supplied.</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Annual Turnover in the last 3 years (.2016-17,2017-18, 2018-19)</strong></td>
<td></td>
</tr>
<tr>
<td><strong>State GST No.</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Central State Sales Tax Registration No.</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Names of the Bankers</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Pan Card No.</strong></td>
<td></td>
</tr>
<tr>
<td><strong>I.T. statement for last three Assessment years (2017-18, 2018-19, 2019-20)</strong></td>
<td></td>
</tr>
</tbody>
</table>

Note: For providing the above information, if required, separate sheet may be enclosed.

DATE: ____________
SEAL: ____________
SIGNATURE: ____________
NAME: ____________
DESIGNATION: ____________
ADDRESS: ____________
Email ID: ____________

**Signature of the Bidder**

---

Page 39
FINANCIAL STATEMENT (DATA FOR PREVIOUS THREE YEARS – IN INDIAN RUPEES)

a. Information from Balance Sheet

<table>
<thead>
<tr>
<th>Year</th>
<th>2016-17</th>
<th>2017-18</th>
<th>2018-19</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Assets</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Liabilities</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net Worth</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Current Assets</td>
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<td></td>
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<tr>
<td>Current Liabilities</td>
<td></td>
<td></td>
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</table>

b. Information from Income Statement

<table>
<thead>
<tr>
<th>Year</th>
<th>2016-17</th>
<th>2017-18</th>
<th>2018-19</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Revenue</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Profit before Tax</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Profit after tax</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Attached are copies of financial statements (balance sheets including schedules and income statements) for the last three years, as indicated above, complying with the following conditions.

All such documents reflect the financial situation of the bidder. Historical financial statements must be audited by a certified chartered accountant.

Historical financial statements must be complete, including all schedules to the financial statements.

**Note:** Bidder and Each member of JV/consortium/group must furnish details separately in this form
### PRESENT ASSIGNMENTS IN WHICH BIDDER FIRM IS ENGAGED

<table>
<thead>
<tr>
<th>Sl No</th>
<th>Name &amp; Address of client</th>
<th>Brief Scope of the Work</th>
<th>Work Order (P.O) No. &amp; Date of issue of Order</th>
<th>Value of service (in Rs)</th>
<th>Period of Contract</th>
<th>Whether the copies of the Work orders / contracts from the client as required, is attached?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Yes/No</td>
</tr>
</tbody>
</table>

### TOTAL ANNUAL TURNOVER

(Bidder and/or Each member of Joint Venture/consortium/group must fill in this form)

### TOTAL ANNUAL TURNOVER FOR THE LAST THREE FINANCIAL YEARS

<table>
<thead>
<tr>
<th>Year</th>
<th>Indian Rupee</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016-17</td>
<td></td>
</tr>
<tr>
<td>2017-18</td>
<td></td>
</tr>
<tr>
<td>2018-19</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td></td>
</tr>
</tbody>
</table>

Signature of the Bidder
EARNEST MONEY DEPOSIT REFUND FORM

From

To

Sir,

Sub : Tender No______________________________

For the work of ______________________________

I have tendered for the above work enclosing E.M.D. for Rs. _______

In case my tender is not considered, the E.M.D. furnished by me may be refunded to me. I give below my advance receipt for the amount duly stamped.

Yours faithfully,

ADVANCE STAMPED RECEIPT

Received from ________________________________ Rs. _________

Towards refund of E.M.D furnished by me along with my tender for the work of ________________________________

Remitted in challan ________________________________ dated ___________________

Signature of the Tenderer

Recommendation of the Head of the Department

Signature and Designation.

Signature of the Bidder

Page 42
FORM OF PERFORMANCE SECURITY (BANK GUARANTEE)

WHEREAS ___________________________ (Name of Bidder) (Hereinafter called “the Bidder”) has submitted his bid dated ____________________(Date) for the (Name of work) __________________________ (hereinafter called “the Bid”).

KNOW ALL MEN by these presents that We __________________________ (Name of Bank) of __________________________ (Name of Country) having our registered office at __________________________ __________ (hereinafter called “the Bank”) are bound unto __________________________ (Name of Employer) (hereinafter called “the Employer”) in the sum of __________________________ for which payment well and truly to be made to the said TTDC the Bank binds himself, his successors and assigns by these presents.

SEALED with the Common Seal of the said Bank this ____________ day of ____________

The conditions of this obligation are:

1) If the bidder fails to take up the work within the specified period as per the tender condition.
2) If the bidder fails to provide the required workmen, additional workmen are replaced in efficient workmen within three days of notice from TTDC on three occasions within 90 days.
3) If the bidder commits breach of any of the terms and conditions of the tender / contract and fails to rectify the breach even after 30 days from the date of receipt of notice of such breach from TTDC.
4) If the bidder fails to discharge the services as specified in tender / contract

This Guarantee will remain in force up to and including the date of 180 days after the expiry of contract period of one year or may be extended by TTDC based on renewal of the contract notice of which extension to the bank is here by waived. Any demand in respect of this Guarantee should reach the Bank not later than the above date.

DATE……………………………….. SIGNATURE OF THE BANK…………………..

SEAL OF THE BANK…………………………………………………………

SIGNATURE OF THE WITNESS…………………………………………

Name and address of the witness…………………………………………
## ANNEXURE – V

### Requirement of Outsourcing work forces in North Region Hotels

<table>
<thead>
<tr>
<th>Name of the Hotels</th>
<th>Personal Management/Typing/Accounting service</th>
<th>F.O.A</th>
<th>Room boy/Waiter</th>
<th>Cleaner/Housekeeping/Gardener</th>
<th>Electrician</th>
<th>Bill clerk</th>
<th>Cook</th>
<th>Spl. Cook</th>
<th>Kitchen mate</th>
<th>Boat attendant/Life saver</th>
<th>Mechanic</th>
<th>Information Assistant</th>
<th>Power Laundry</th>
<th>Water Lorry/Mini Train Driver</th>
<th>Telescope operator</th>
<th>Total</th>
</tr>
</thead>
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<tr>
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TENDER Document NO. 250/RM(N)/Ooty/2020

TAMILNADU TOURISM DEVELOPMENT CORPORATION LTD.,
North Region, Ooty.

BID DOCUMENT

TENDER DOCUMENT FOR SUPPLY OF MANPOWER FOR PROVIDING CERTAIN SERVICES AT TTDC HOTELS/RESTAURANTS/ BOAT HOUSES IN NORTH REGION FOR THREE YEARS.

FINANCIAL BID

Address of the Tender Inviting Authority:
Regional Manager, Ooty
on behalf of
MANAGING DIRECTOR

TAMILNADU TOURISM DEVELOPMENT CORPN. LTD.,
No.2, WALLAJAH SALAI, CHENNAI- 600 002
THIS TENDER DOCUMENT IS NOT TRANSFERABLE)
AGREEMENT

ARTICLE OF AGREEMENT made this ______day ______2020 Between
_________________________________________________________(Herein after referred to as the tenderer) on the
one part and Tamilnadu Tourism Development Corporation Limited (herein after called the
company) on the other part.

Whereas the tenderer has offered and undertook to carry out the works specified under
this contract for the units specified for three years, at the prices set forth in the schedule annexed
hereto and as per the terms provided for in tender documents and the company accepted such
tender in pursuance whereof the parties hereto have entered in this contract.

And whereas the tenderer in accordance with the terms of the said tender has furnished the
performance security for due and faithful performance tenderer of this contract.

NOW THESE PRESENTS WITNESS THAT, the tenderer covenants and agrees with the
company and the successors that the tenderer shall commence the work within time specified in
the tender and shall abide by the terms and conditions specified in the tender documents.

It is HEREBY MUTUALLY AGREED AND DECLARED AS FOLLOWS:

All the terms and conditions, instructions to the tenderer specified in the tender shall deem to
form part of this agreement and shall be in force during the period of this agreement.

This agreement shall remain in force until the expiry of 12 months from the date of entering
this contract and shall be renewed if the contract is extended beyond one year.

IN WITNESS WHEREOF THE tenderer ___________________________ and the General Manager
on behalf of the company have executed the agreement on the day and year first above written:

Signature of Regional Manager
TTDC

Signature of tenderer

Name and Seal

Witness :
1) 1)
2) 2)

46
PRICE BID
Name of Work: Outsourcing the manpower for providing various services at certain units in North Region. Corrections to be made.
Name of the Unit: Hotel Tamil Nadu – Coimbatore (A Zone)

RATE FOR HOTEL TAMILNADU, COIMBATORE

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Name of Service</th>
<th>1 Manpower required</th>
<th>2 Payable Wages per person per month as per minimum wages act. (*)</th>
<th>3 EPF Employer Contribution 13%</th>
<th>4 ESI Employer Contribution 3.25%</th>
<th>5 Service Charges for the tenderer</th>
<th>6 Other if any</th>
<th>7 GST</th>
<th>8 Total Wages per manpower per month</th>
<th>Total wages for the total manpower for the year</th>
</tr>
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<tbody>
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</tr>
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<td>3</td>
<td>Cleaner (Room &amp; Bar)</td>
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<td>1530</td>
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<td>Bill clerk (Restaurant &amp; Bar)</td>
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<td>1559</td>
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</tr>
<tr>
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*- Proc.No:1493/H3/2018 dt:24.05.2018

Signature of Tenderer

Date:
**PRICE BID**

Name of Work: Outsourcing the manpower for providing various services at certain Units in North Region.

Name of the Unit: Hotel Tamil Nadu – Ooty (A Zone)

**RATE FOR HOTEL TAMILNADU, OOTY**

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Name of Service</th>
<th>1. Payable Wages per person per month as per minimum wages act.</th>
<th>2. EPF Employer Contribution 13%</th>
<th>4. ESI Employer Contribution 3.25%</th>
<th>5. Service Charges for the tenderer</th>
<th>6. GST</th>
<th>7. Total Wages per manpower per month</th>
<th>8. Total wages for the total manpower for the year</th>
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</tr>
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<td>4</td>
<td>Cleaner (Restaurant/Bar/Public area, Kitchen, Wash Room)</td>
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<td>1530</td>
<td></td>
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<td>5</td>
<td>Bill Clerk (Restaurant, Bar)</td>
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Signature of Tenderer: ___________________________ Date: ____________

48
**PRICE BID**

Name of Work: Outsourcing the manpower for providing various services at certain units in North Region.

Name of the Unit: Hotel Tamil Nadu Unit II – Youth Hostel, Ooty (A Zone)

**RATE FOR HOTEL TAMILNADU UNIT II – YOUTH HOSTEL, OOTY**

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Name of Service</th>
<th>Manpower required</th>
<th>Payable Wages per person per man as per minimum wages act.</th>
<th>EPF Employer Contribution 13%</th>
<th>ESI Employer Contribution 3.25%</th>
<th>Service Charges for the tenderer</th>
<th>Other if any</th>
<th>Total Wages for the total manpower per month</th>
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<td>Cleaner (Restaurant/Bar/Public area, Kitchen, Wash Room)</td>
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<td>Cook</td>
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Signature of Tenderer ___________________________ Date: ___________________________
**PRICE BID**

Name of Work: Outsourcing the manpower for providing various services at certain Units in North Region.

Name of the Unit: BOAT HOUSE – OOTY (A Zone)

**RATE BOAT HOUSE, OOTY**

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<th>Sl. No</th>
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<th>Manpower required</th>
<th>2 Payable Wages per person per man as per minimum wages act.</th>
<th>3 EPF Employer Contribution 13%</th>
<th>4 ESI Employer Contribution 3.25%</th>
<th>5 Service Charges for the tenderer</th>
<th>6 Other if any</th>
<th>7 GST</th>
<th>8 Total Wages per manpower per month</th>
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Signature of Tenderer

Date:

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**PRICE BID**

Name of Work: Outsourcing the manpower for providing various services at certain Units in North Region.

Name of the Unit: Boat House, Pykara (C Zone)

### RATE BOAT HOUSE, PYKARA

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<th>Name of Service</th>
<th>1 Manpower required</th>
<th>2 Payable Wages per person per man as per minimum wages act.</th>
<th>3 EPF Employer Contrib 13%</th>
<th>4 ESI Employer Contribution 3.25%</th>
<th>5 Service Charges for the tenderer</th>
<th>6 Others if any</th>
<th>7 GST</th>
<th>8 Total Wages per manpower per month</th>
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<td>Bill Clerk</td>
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<tr>
<td>4</td>
<td>Cleaner</td>
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<td>11749</td>
<td>1527</td>
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Signature of Tenderer

Date:
**PRICE BID**

Name of Work: Outsourcing the manpower for providing various services at certain Units in North Region.

Name of the Unit: Telescope House, Doddabetta (C Zone)

## RATE TELESCOPE HOUSE, DODDABETTA

<table>
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<tr>
<th>Sl. No</th>
<th>Name of Service</th>
<th>1 Manpower required</th>
<th>2 Payable Wages per person per month as per minimum wages act.</th>
<th>3 EPF Employer Contribution 13%</th>
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<th>5 Service Charge for the tenderer</th>
<th>6 Other if any</th>
<th>7 GST</th>
<th>8 Total Wages per manpower per month</th>
<th>Total wages for the total manpower for the year</th>
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<td>1548</td>
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<td></td>
<td></td>
<td>11910</td>
<td>(2+3+4+5+6+7)</td>
</tr>
<tr>
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<td>Bill Clerk (Canteen/Sales counter)</td>
<td>5</td>
<td>11910</td>
<td>1548</td>
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<td></td>
<td></td>
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<td>(8x1x12)</td>
</tr>
<tr>
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<td>Cooks</td>
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<td>Telescope Operator</td>
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<tr>
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<td>1527</td>
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<td><strong>TOTAL:</strong></td>
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<td>7698</td>
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Signature of Tenderer: __________________________ Date: ____________

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